



SENDiass4BCP

Special Educational Needs and Disabilities
Information, Advice and Support Services
for Bournemouth, Christchurch and Poole

We are a **free, impartial, confidential** and **arms-length** service for children and young people (up to the age of 25) with special educational needs and disabilities (SEND), and their parents/carers.

We provide information, advice, and support with relation to education, social, and healthcare matters, through online resources, at events and workshops, via our advice line service and individual casework.

SENDiass4BCP also offer parent drop-in and children & young people's drop-in sessions, at family hubs - please contact for further details.



01202 128181

help@sendiass4bcp.org



sendiass4bcp.org



HOW WE CAN HELP



Confidential advice line



Your options, rights and responsibilities



Responsibilities of schools, colleges and the Local Authority



Education, Health and Care Plans (EHCPs)



Help with paperwork; reading / writing forms, letters and reports



Support preparing for and attending meetings



Resolving disagreements



Suspensions and permanent exclusions



Managing mediation and appeals to the First-Tier Tribunal



Support with complaints



Signposting to other statutory and voluntary services



Face to face appointments at your own home or local to your address